

PROJECT ACCELERATOR

Fast Track the Delivery of an Initial Pega Implementation

A PEGA DATASHEET

Packaged Approach to Support Your Business Case and Secure Budget

The Project Accelerator Service creates a project plan that takes advantage of all of our products' built-in functionality to help you realize value sooner. We utilize Pega's Direct Capture of Objectives (DCO) process to rapidly capture, organize, and store customers' process(es) that aren't covered out of the box and incorporate them into the services proposal. The Project Accelerator team captures business logic and objectives and calculates the level of effort associated with the solution. The service produces a valuable set of deliverables including: a detailed solution proposal with recommended process improvements and reengineering, a project "sizing" which includes use cases, interfaces, and reports, and a high level project plan of the delivery approach.

Based on a comparison of out-of-the-box functionality with the client's needs, Pega Consulting will define an optimized, phased approach for the delivery of the solution in order to achieve your business outcomes and objectives.

A Project Accelerator is conducted by a small team of Pega software and business application experts (including an Engagement Leader, Lead System Architect, Sales Consultant, Practice Leader, and Alliance Partner as appropriate). This team researches metrics, standard operating procedures, current process diagrams, organization charts, staff experience, and more to analyze the details of the targeted process(es) and associated interfaces.

You will gain the following benefits as a result of the Project Accelerator:

- Rapid assessment of costs while minimizing risk of execution
- Transferrable set of deliverables for detailing the business case and securing funding
- Chance to work with Pega before completing vendor selection
- Expedited project time-to-value by identifying Pega products that best meet your objectives

CHALLENGE

Implementing software quickly and iteratively is part of any good delivery strategy. But when evaluating strategic technology to address business challenges, executives often need to understand the full scope of work before proceeding. How can you realize all the benefits of working with an agile delivery methodology while still satisfying management's need to have cost and milestones determined upfront?

SOLUTION

Pega's Project Accelerator is a high-value consulting service that identifies what can be achieved rapidly using out-of-the-box functionality and what is unique to your business processes that needs to be incorporated. We develop a delivery plan complete with cost and resource estimates for the entire program of work that starts with a Minimum Loveable Product in under 90 days.

Direct Capture of Objectives (DCO)

The Pega team leads a workshop and DCO session(s) to capture required information directly into the product. This accelerates the delivery process and improves the application and project quality. DCO drives greater certainty on the exact requirements and defines an optimized approach for delivering a solution to achieve objectives and business outcomes by:

- Conducting demonstrations of the Pega Platform or appropriate application(s) to identify out-of-the-box functionality that meets your goals
- Capturing additional business logic, objectives, requirements, use cases, and factors in the “to be” process definition
- Gathering detailed process maps, sample forms and cases for the workshops, numbers and types of users, reporting requirements, and any outputs required by the system
- Reviewing technical information on existing interfaces likely to be reused and the overall IT architecture

Project Plan

Following the detailed requirements gathering through the DCO process, Pega generates and refines the Application Profile. Customer subject matter experts provide input to estimate the business volumes by process, number of users, and number of locations. Based on this profile, the team conducts a sizing clinic to calculate the level of effort for delivery, including resource estimates, for the specified process and high-level hardware sizing for production systems. The project plan describes the work to be accomplished and the costs and business benefits of the Pega Platform and applications.

Timeline

- 2 week effort conducted by an onsite team

Want to learn more?

Contact your Pega Practice Leader today to discuss your specific needs. We will work with you to schedule a Project Accelerator that meets your organization's goals.

About Pegasystems

Pegasystems revolutionizes how leading organizations optimize customer experience and automate operations. Our strategic applications seamlessly connect customers' marketing, sales, and customer service to their back office operations, and they are uniquely built to rapidly adapt and scale to meet changing consumer demands. We've reinvented CRM to meet customers' needs for a personalized, real-time experience via any channel. Visit us at www.pegasystems.com.