

PEGA 7 UPGRADE FASTSTART SERVICE

Building the business case to fully evaluate Pega 7 upgrades

A PEGA CONSULTING DATASHEET

Packaged To Build A Business Case And Improve Your Upgrades

The Upgrade FastStart begins with a two-week workshop at your site to rapidly determine the upgrade objectives and landscape. The workshop will also map out a high level approach and share key details that influence the upgrade complexity such as:

- Customer roadmap alignment with Pega 7 platform and strategic applications and customization assessment
- Upgrade methodology and effort estimate
- Deployment platform and data migration requirements
- Proposed solutions to upgrade issues

The workshop incorporates the selection and upgrade of a representative, candidate workflow. The application and associated frameworks go through a compliance-level upgrade so that both will work with the Pega 7 platform and enhanced operational features. As available, your DEV environment will be upgraded to Pega 7 with the initial demonstrated workflow.

The information gathered in the workshop and sample upgrade is incorporated into a report that recommends the Route-to-Live strategy, data migration options, proposed UI conversion plan to Standards Mode HTML5, and solutions for upgrade issues that were encountered during the upgrade. This valuable report details the solution proposal with the recommended upgrade methodology and high-level effort estimates.

To align the workshop findings with Pega's quarterly software release schedule, Pega recommends you commence your full upgrade project immediately following the workshop. During the 90 days after the workshop, you will have access to our team of upgrade and engineering experts through 10 hours of clinic time to address unforeseen upgrade challenges that may arise.

CHALLENGE

Assessing an application upgrade typically requires an understanding of the technical feasibility and risks, the level of effort an upgrade would necessitate, and controlling costs. However, completing the majority of the upgrade is often the only way to capture the scope of this detailed information.

SOLUTION

Leverage Pega's upgrade experts to provide implementation thought leadership for your application(s) within a common system. We will review your upgrade objectives and landscape, run a sample upgrade, and recommend the upgrade strategy, implementation steps, sizing, and approach to complete your application upgrade. This service is delivered in two parts: an initial two-week workshop, followed by upgrade clinic hours with Pega experts to address technical challenges during the full upgrade.

Timing, Duration, and Deliverables

- The FastStart Service is a two-week on-site engagement, in addition to 10 hours of clinic time that is delivered remotely over a 90-day period
- The service is typically executed when you are ready to plan and start a Pega 7 upgrade
- Pega will provide you with a report and findings document, and you'll be invited to participate in a question and answer session.

What is required to perform the FastStart Upgrade Service?

- You will be provided with a pre-requisite checklist to be completed prior to starting the FastStart Upgrade. In order to complete the sample upgrade, you will need to provide a sandbox environment with access to interfaces. Additionally, the Pega upgrade expert will need DBA-level access to the database on the sandbox environment. Your upgrade project architect should work closely with Pega during the workshop to provide any required application information and details of past upgrade experiences.

Pega Resources

- Each FastStart workshop is led by a Pega Practice Leader and an LSA-level upgrade expert who will engage additional technical resources, as necessary, to provide you with the best possible technical and Pega platform expertise.
- All Pega resources are experienced in implementing complex applications and are Pega-certified. Depending on the intricacy of the application, other internal resources, review boards, and clinics within Pegasystems will be scheduled to support the Pega upgrade team in developing the final recommendation.

Getting Started

- Please contact your Pega Consulting Practice Leader to discuss your needs and circumstances for a FastStart Upgrade Service. Your Practice Leader will work with you to schedule the engagement.

KEY BENEFITS

- Drives greater certainty on exact upgrade strategy, approach, and sizing
- Produces a detailed upgrade report that supports the upgrade project definition and implementation
- Demonstrates business value of Pega 7 application to all stakeholders
- Shortens full upgrade duration
- Controls risk and cost of upgrades